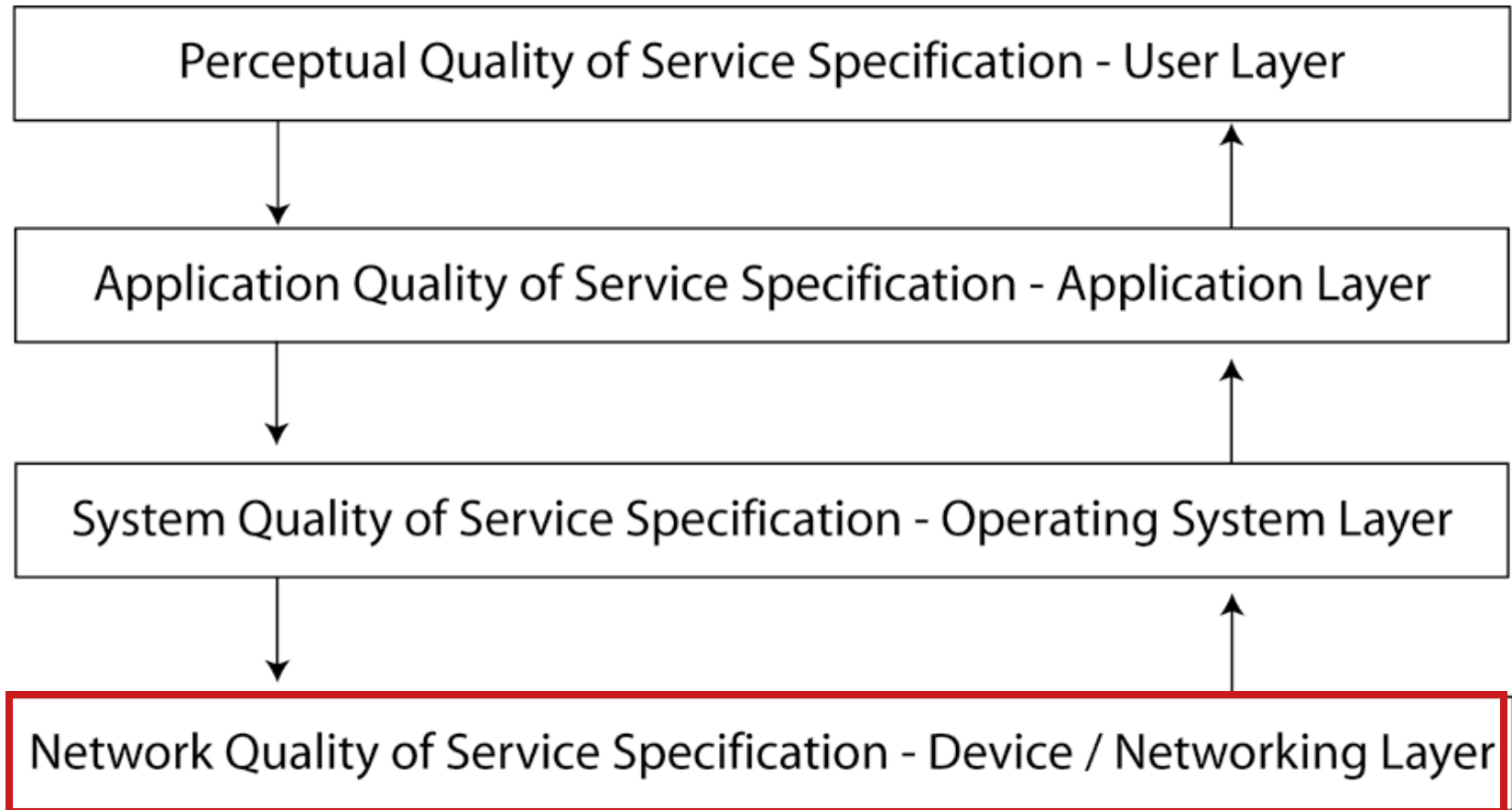


# Quality of Service in Multimedia Networking

- The QoS Problem in Packet Networks
- Network QoS Operations
  - Shaping
  - Queuing & Dropping
- Architectures: DiffServ & IntServ
- Traffic Engineering
  - Multi Protocol Label Switching



# QoS – Layered Model



# Problem Statement

- o The standard Internet is 'Best Effort' service
  - Re-routing      - Change of link properties (wireless!)
  - Heterogeneous link transitions                      - Congestion
- o New sensitive applications
  - Interactive media streams (for medical treatment ...)
  - Remote real-time controls
  - 'Synchronous' IP (I-SCSI)
- o ISPs want to sell special services
  - ★ Use bandwidth effectively      ★ Avoid congestion collapse



# Recall: VoIP/VCoIP Real-Time Requirements

- ! Latency  $\approx < 100$  ms
- ! Inter-stream Latency  $\approx < 30/40$  ms audio ahead/behind
- ! Jitter  $\approx < 50$  ms
- ! Packet loss  $\approx < 1$  %
- ! Interruption: 100 ms  $\approx 1$  spoken syllable
- ! Packet reordering may cause loss & jitter



# Critical Issue: Jitter

## Main Jitter Sources

- ⇒ Processing & multiplexing at end systems
  - Under user / end system control
- ⇒ Statistical multiplexing at (physical) network devices
  - Mainly LAN controlled
- ⇒ Random queuing delays at routers
  - Accumulate in (unknown) wide area transport



# Jitter Source: End Systems

- o Adjust processing complexity and load
- o Introduce Jitter-hiding buffers/delays

- Fixed Buffer
- Adaptive Buffer:

If  $p_i =$  Time of playout for the  $i$ -th packet (of timestamp  $t_i$ )

Then for appropriate  $K$  (e.g. 4 like in TCP)

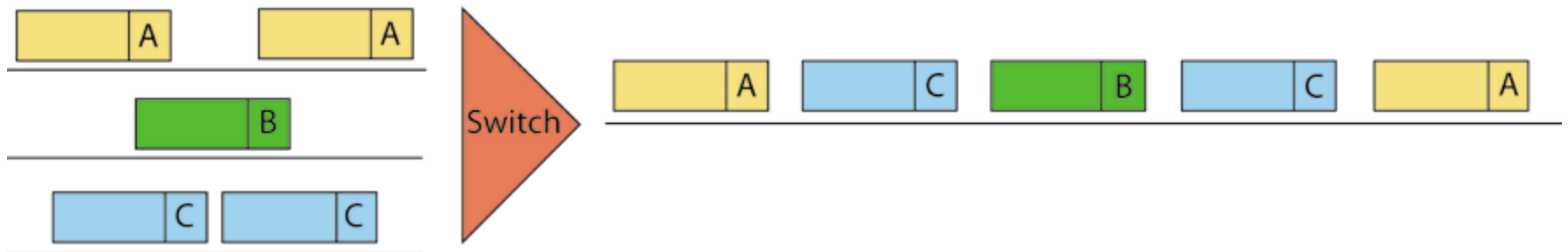
$p_i = t_i + d_i + K J_i$  is an appropriate over estimator

*But: playout delays may be only adjusted between spurts*

▽ Playout delays distract interactivity



# Jitter Source: Network - Statistical Multiplexing



- ▶ Packet delays are added randomly
- ▶ Sensitive to instantaneous load (UDP bursts)
- ▶ Timing 'out of control', even in over provisioned networks
- ▶ L2 Approaches: - 802.1p packet prioritisation,  
- 802.1AVB



# Ethernet 802.1Q/p - Tagging

8 bytes	6 bytes	6 bytes	2	46 - 1500 bytes	4 bytes
preamble	destination address	source address	type	data / pad	CRC

7 bytes	1	6 bytes	6 bytes	2	1	46 - 1492 bytes	4 bytes
preamble	S O F	destination address	source address	length	8 0 2	data / pad	CRC

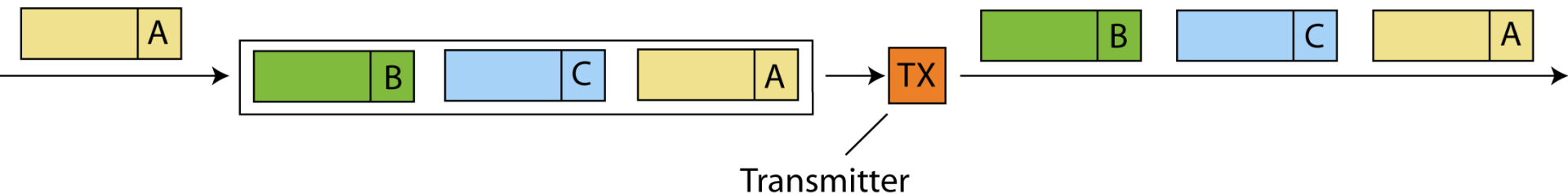
16 bits	3 bits	1	12 bits
TPID	Priority	C F I	VLAN-ID

Tag Protocol Identifier=0x8100  
Priority Tagging for 802.1p

Canonical Format Identifier  
VLAN ID: 802.1Q Mapping



# Jitter Source: Routing - Queuing Delays



- ▶ Queuing time in FIFO depends on queue length & loss strategy
- ▶ Load adds random delays
- ▶ Insufficient buffer space results in packet discarding
- ▶ May remain bound in over provisioned networks ?



# The Nature of Internet Traffic

Internet traffic is mainly the sum of congestion controlled TCP flows with sudden bursts (UDP sources ... viruses/worms)

- o Bursts are uncontrolled and unlimited by the transport layer

- o 'Regular' TCP traffic is self-similar, not Poissonian

- Peaks add up on fractional time scales
- No i.i.d. 'Ups and Downs'
- Overflow probabilities decrease very slowly, not exponentially

⇒ There is no reliable *and* no reasonable Internetwork resource bound



# What can a Network do?

## Shaping & Selecting:

- Control network entry points
- Prevent bursts / overloads entering the network

## Priority Queuing:

- Forward packets at different priorities

## Buffering or dropping:

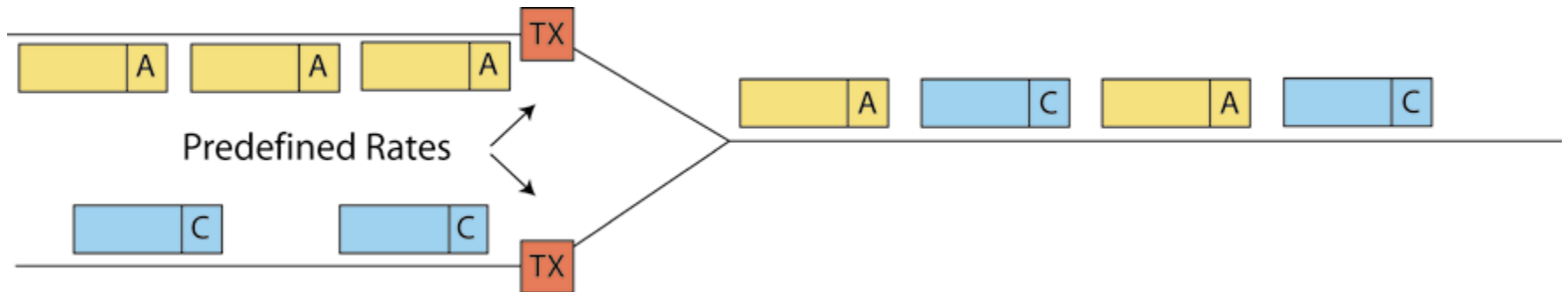
- Buffer queues add delay, no 'reasonable' length
- Rule of thumb in use: link capacity  $\times$   $\langle$ RTT $\rangle$  flows
- 'Blind' dropping can be harmful
- ➔ Try to use selective mechanisms

## Traffic engineering:

- Balance traffic flows according to network resources



# Traffic Shaping



- ▶ Simple á priori macro control: **Leaky Bucket**
- ▶ **Traffic shaping**: controlled distribution across network (per port, per protocol or per flow)
- ▶ May limit **average rates**, **peak rates** and **burst sizes**
- ▶ Fairly static: needs continuous monitoring
- ▶ Problem: network resources unused?



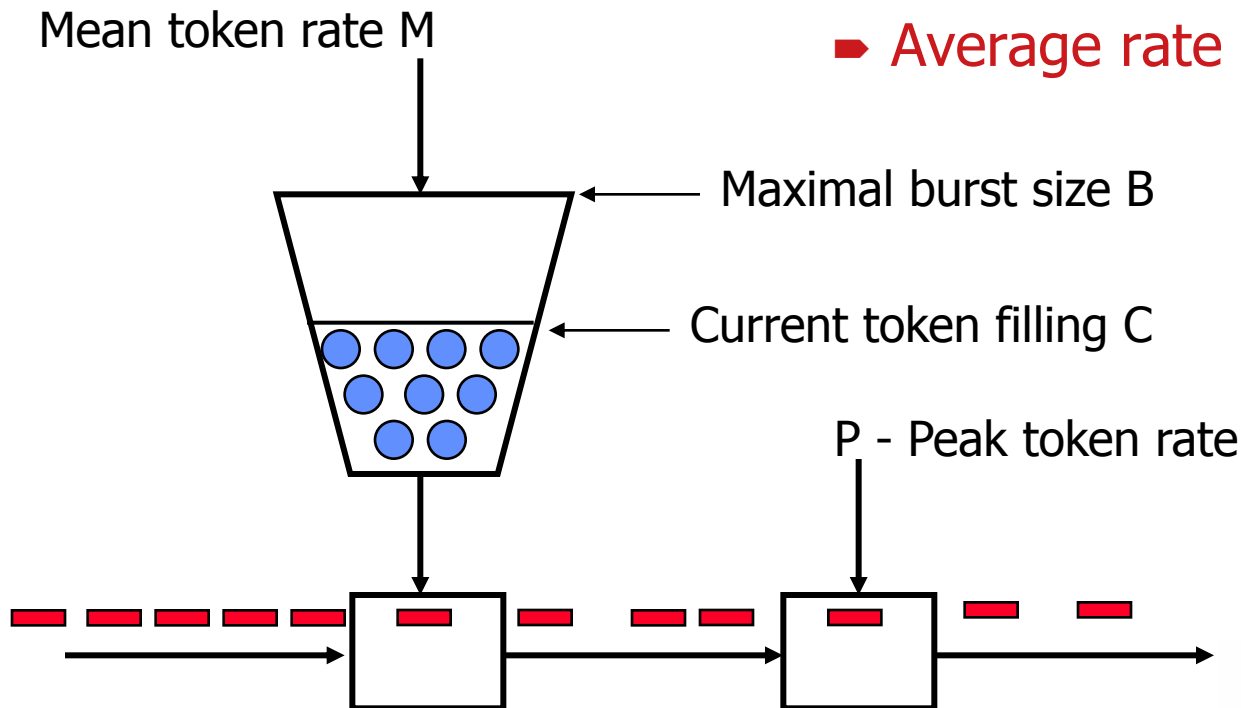
# Leaky Token Bucket (Dual)

► Shape traffic to predefined limits:

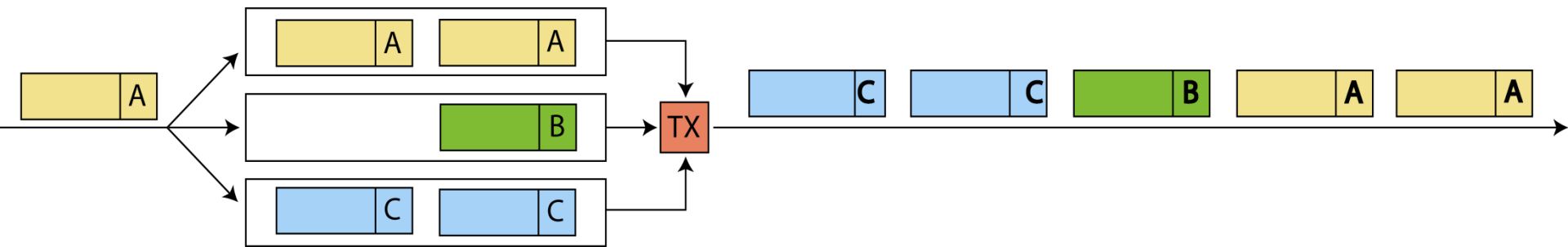
► Maximal burst size:  $B$

► Peak rate  $P$

► Average rate  $M$  below  $P$



# Priority Queuing



- Identified traffic assigned to different queues
- Needs scheduling:
  - Weighted Round Robin
  - Class Based Queuing
  - Weighted Fair Queuing



# Queuing

## Class Based Queuing - CBQ:

- Transmits packets from highest nonempty queue first

## (Weighted) Round Robin - WRR:

- Visits queue after queue in round robin fashion
- Picks 1 ( $N_i$ ) packets from queue  $i$
- Problem: does not account for packet lengths

## Weighted Fair Queuing - WFQ:

- Visits queues in round robin fashion
- Donates a predefined data rate to each queue



# Dropping

## Old better than new (WINE):

- On overload drop newest packet first (TCP-like)

## New better than old (MILK):

- On overload drop oldest packet first (Real-time data)

## Random Early Detection (RED):

- Start discarding packets prior to overload
- Observe watermarks of queue lengths
- Idea: TCP will slow down on packet loss
- Problem: UDP – some ideas of selective discards





# Example: Balanced Network with Maximal Delay

- Suppose a traffic flow enters a network through a leaky bucket with **average rate  $M$**  and **burst limit  $B$**
- Suppose routers with balanced links of transmission capacity  **$T$**  and WFQ forward this flow with rate  **$T\omega$**
- Furthermore  **$M \leq T\omega$** , then:

$\frac{B}{T\omega}$  is the maximum queue delay for any packet.



# Traffic Classification

How to identify packets for QoS treatments?

- Per port (simple & rough)
- Per TOS/Traffic Class field
  - Labelling from application or at network entry point
- Per flow

Identifying Quintuple in IPv4

- Source & Destination Address
- Transport Protocol
- Source & Destination Port
- Problem: Packet fragmentation, header compression, encryption

IPv6: Flow Label



# Policy-based Routing

- Policy defines
  - Forwarding and queuing strategies
  - Call admission control rules
  - Leaky bucket parameters
  - Dropping conditions
- Policy might depend on
  - Type of traffic (classification)
  - Overall resource consumption (metering results)
  - Externals like time of day, authenticated user, ...
- Automatic Policy Distribution: COPS (RFC 2748 + 4261)
  - A server actively installs policies into devices



# IntServ – Integrated Service Architecture

Ambitious Solution (RFCs 2205-2212) with

- ▶ Per-flow resource reservation & queuing at all routers
- ▶ Quality of service for sessions (end-to-end)
- ▶ Hard guarantees desired

Two service types defined:

- ▶ **Guaranteed Service**: guaranteed bandwidth, firm bounds on end-to-end queuing delays
- ▶ **Controlled Load**: approximates congestion-free network

But:

- ▶ High complexity - Vulnerable to flow state attacks
- ▶ Needs support of all routers - Low scalability



# IntServ

- Provide mechanisms to reserve resources (link bandwidth, buffers) at routers along the path of each flow.
- Flow context used to drive a token bucket
- Initial call setup to implement QoS states at routers:
  - ▶ Requested QoS – Rspec
  - ▶ Traffic characteristic – Tspec
- Signalling process with Resource reSerVation Protocol (RSVP)
- Initiates virtual queues at routers: one for each flow

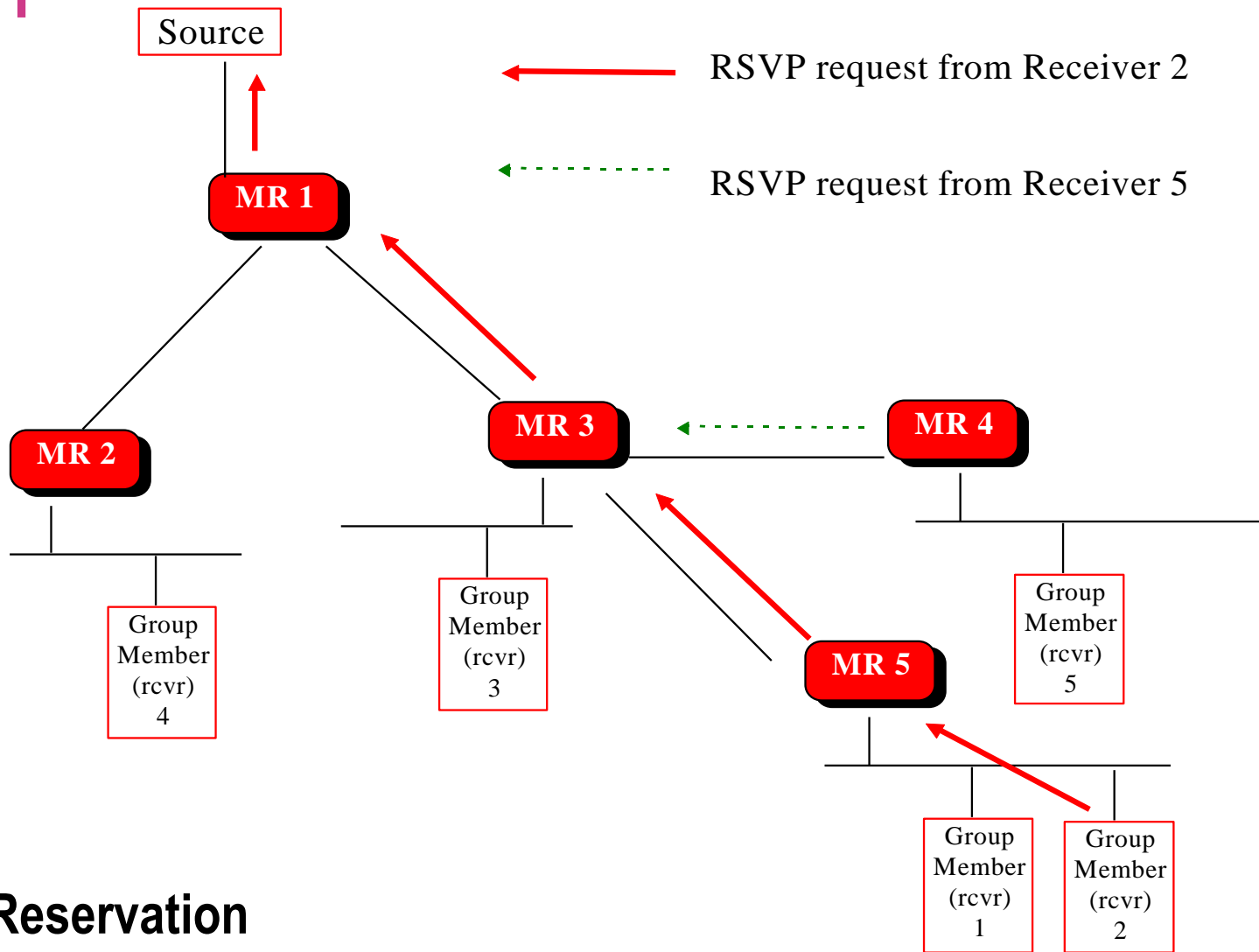


# Resource reSerVation Protocol (RSVP)

- Signalling protocol to reserve router resources along a path
- RFC 2205 (Zhang et al, 1997)
- Resource reservation for multicast distribution trees (including unicast)
- Destination oriented reservations
  - Sender pushes periodically PATH messages (establish router states)
  - Receiver answers with RESV packets
  - Routers interpret these along the paths
- Involves applications and all intermediate devices
- Soft-State-Concept: reservation states with lifetime



# RSVP

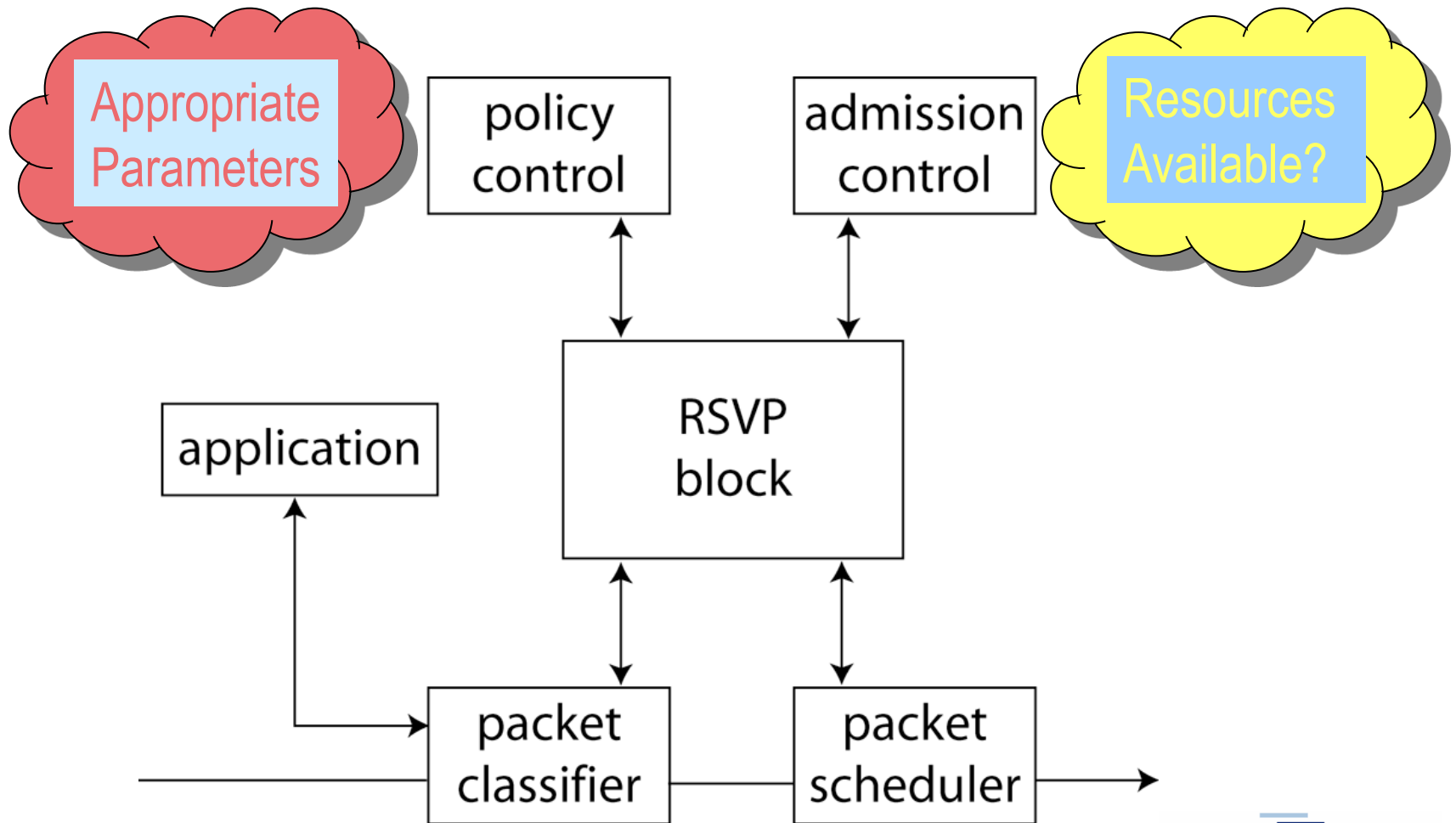


## Group Reservation

RSVP defines **QoS paths** from receiver (to specific source)

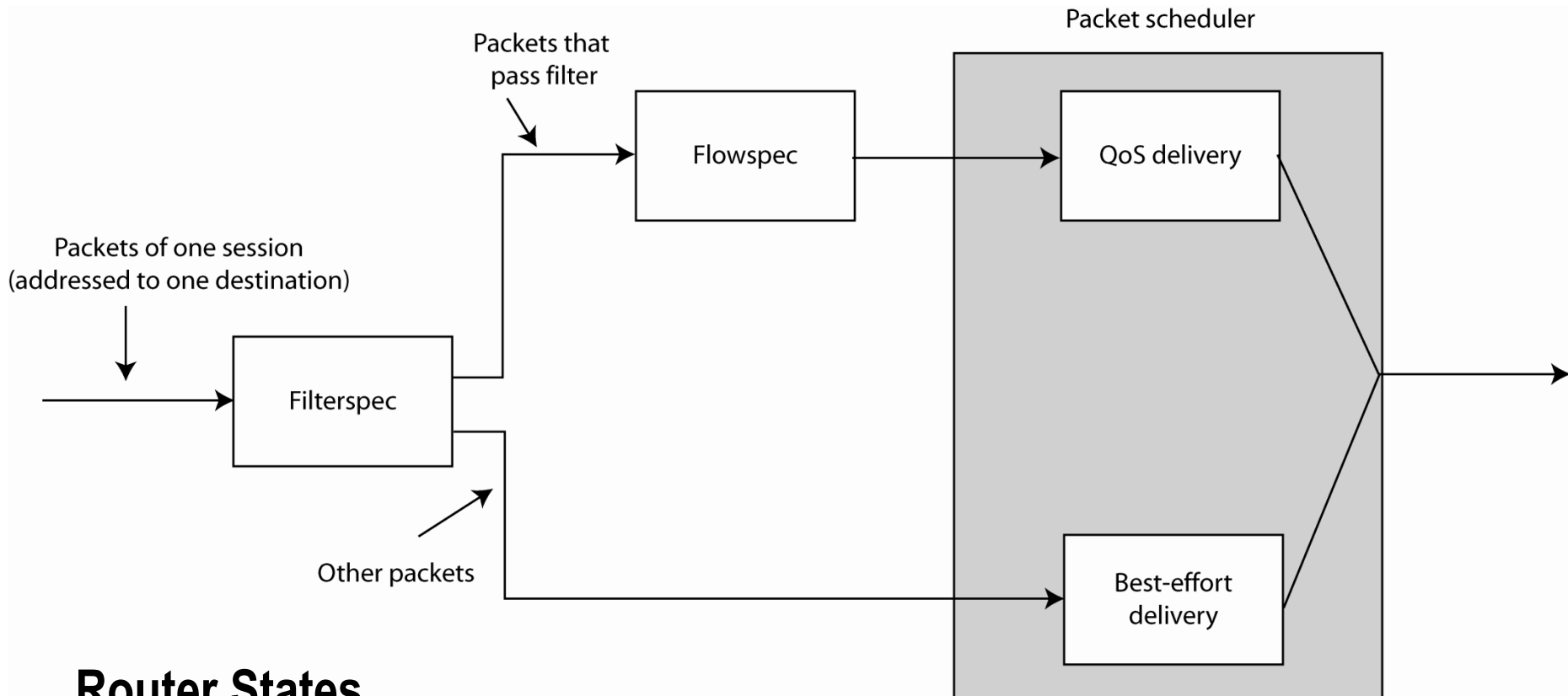
**Resource reservations are merged** when possible (on flow identification)

# RSVP Functional Blocks





# RSVP per Router Scheduling



## Router States

**Filterspec:** defines packets of flows with QoS reservation

**Flowspec:** defines QoS parameters per flow for scheduler



# DiffServ- Differentiated Service Architecture

Less ambitious solution (RFC 2475,3260) with

- ▶ Different services for different classes of traffic
- ▶ No guaranteed quality of service (end-to-end), but
- ▶ Controlled **Per-Hop Behaviour (PHB):**  
**Expedited / Assured Service Groups**

Using

- ▶ Traffic classification (ToS/Traffic Class = DiffServ field)
- ▶ Per-class queuing (no distinctive flows)

Aiming at scalable, efficient, easy-to-deploy QoS services



# Differentiated Services: Components & Terminology

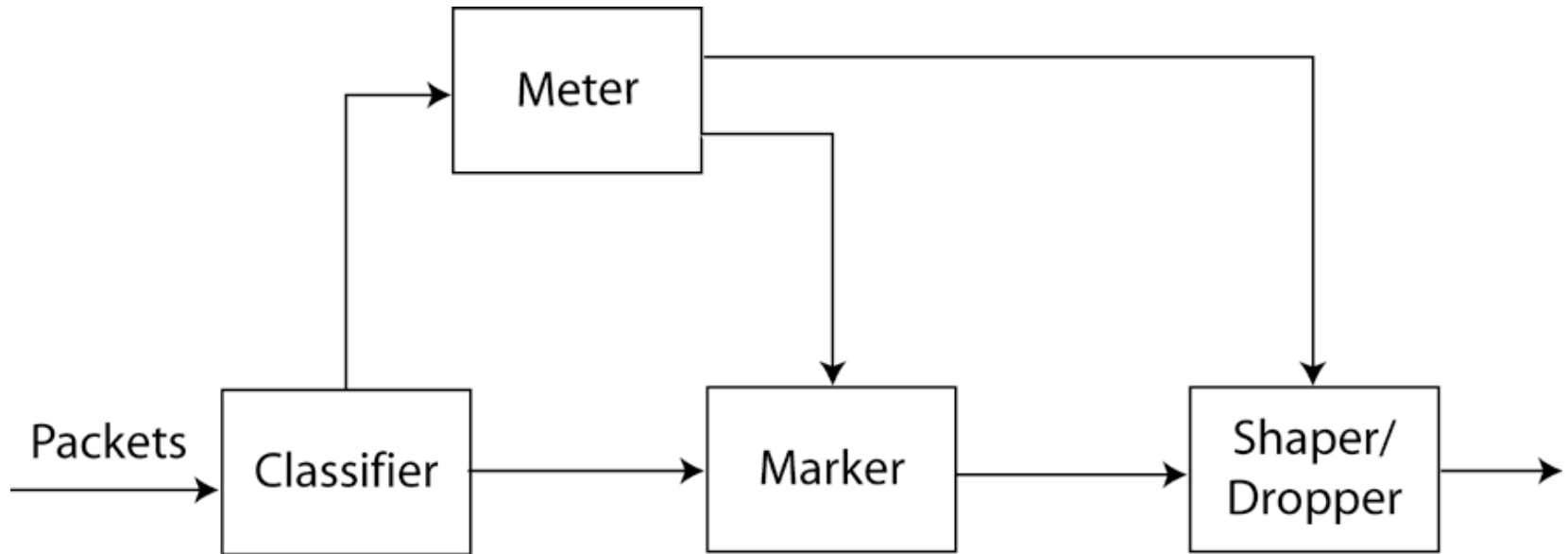
- **Service Level Specification (SLS)**: a set of parameters/values, which together define the service offered by a DS domain
- SLS is based on **Traffic Condition Specification (TCS)**: a set of parameters specifying classifier rules and a traffic profile
- **Classifying, metering and marking** at boundary nodes, no application dependence

## At Router

- ▶ Queuing and forwarding based on **DiffServ Codepoints**
- ▶ Traffic aggregation according to Codepoints
- ▶ No connection states



# Diffserv: Traffic Conditioner



- **Classifier:** Separate packets into classes
- **Meter:** Measure submitted traffic for conformance profile
- **Marker:** Polices by (re-)marking packets with codepoints
- **Shaper/Dropper:** Delays / discards packets

# DiffServ: Service Details

- To attain “Network Services”, isolated per-hop behaviours must be coordinated to PHB groups:
- Expedited Forwarding Behaviour (EF):
  - “Virtual leased line” service
  - Simple service model for small delay/real time apps
  - Aggregated flows bound by peak bandwidth
  - Ingress router: policing/dropping – Egress router: shaping
- Assured Forwarding Behaviour (AF):
  - Complex service type with support for bursty flows
  - Defines different classes with independent resources as AF instances
  - Three drop precedences for each class (“Bronze”, “Silver”, “Gold”)



# Resource Allocation

Resources are allocated by marking IP packets with appropriate DiffServ **Codepoints** at boundary nodes (also network transition points):

- **Static**: Mark packets by IP-address and/or protocol port
- **Bandwidth Broker** (RFC 2638): Unit to configure resources from network-wide policy table (at ingress+egress routers)
- **Dynamic with BB**: Router states are monitored by BB to optimise network resource utilisation and performance (dynamic TCSs).
- **QoS signalling**: Common Open Policy Service Protocol (COPS, RFC 2748)



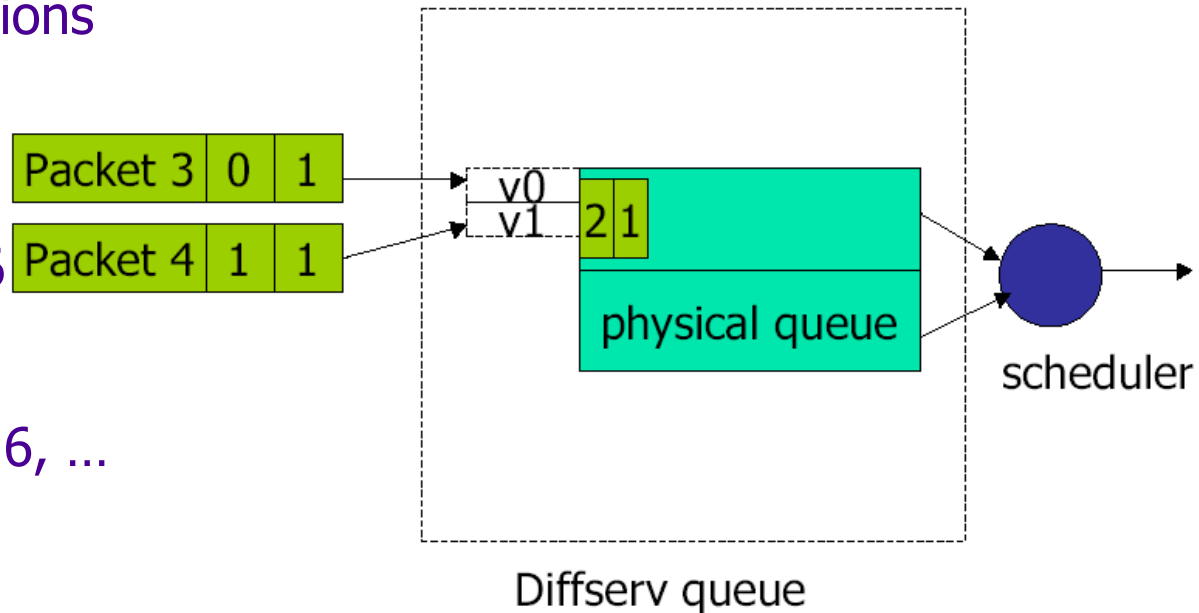
# DiffServ Field: Codepoints

- Defined in RFC 2474 ++
- General form: xxxxxxRR (= 64 possible Codepoints)
- Standard Assignment: xxxxx0 (Default: 000000)
- IPv4 compatibility: xxx000  
Queue-Service and Congestion Control as in RFC 1812
- Assured Forwarding as in RFC 2597: Four classes, each with three drop precedences – AF1x, AF2x, AF3x, AF4x, x= 1 ... 3:
- Expedited Forwarding as in RFC 3248: 101111
- Experimental: xxxxx1

Drop Prec:	Class 1	Class 2	Class 3	Class 4
Low	001010	010010	011010	100010
Medium	001100	010100	011100	100100
High	001110	010110	011110	100110

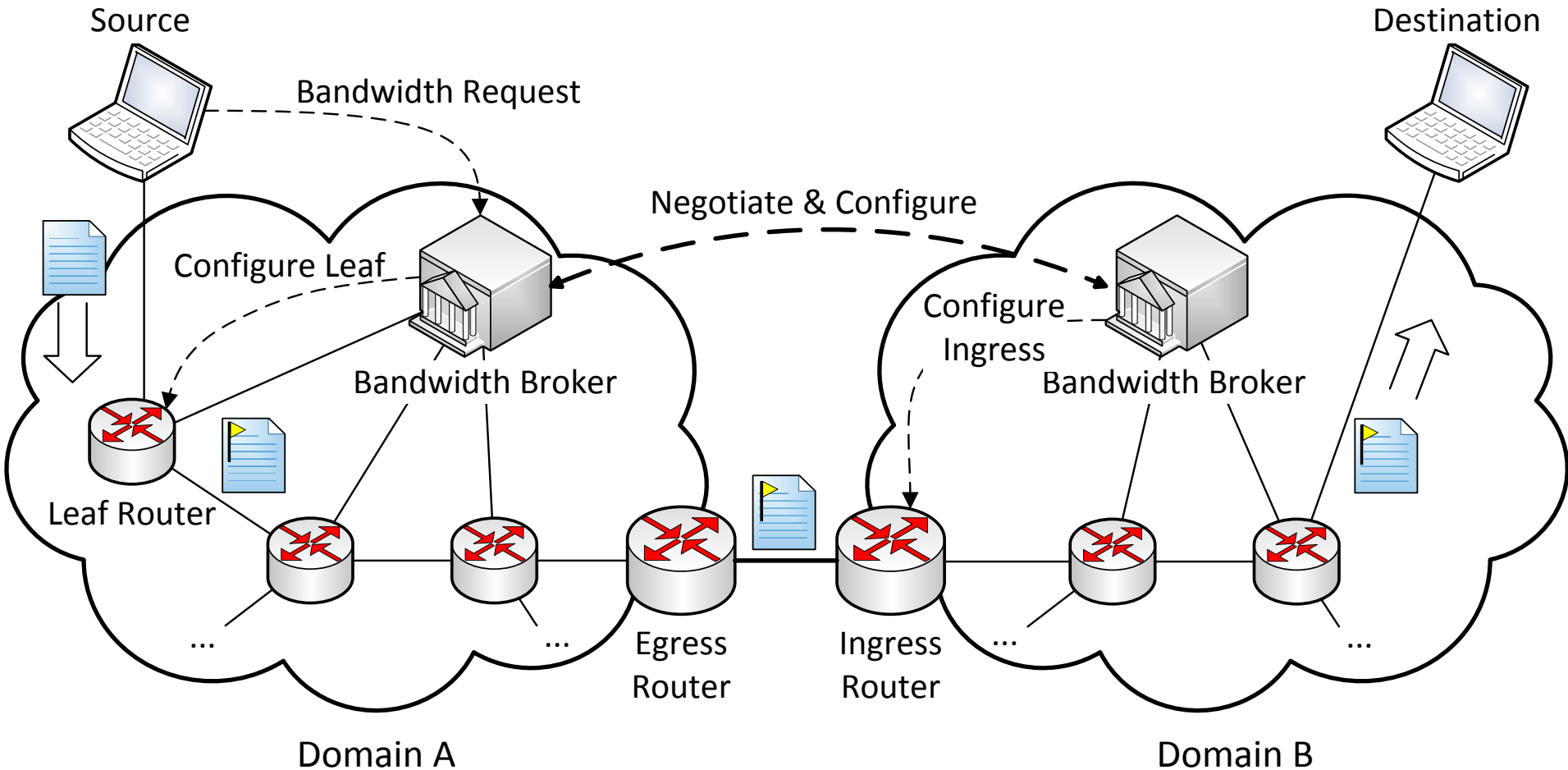
# DiffServ Virtual Queues: Mapping Problem

- DiffServ does not define implementation details (separation of forwarding & control)
- Problem: Mapping of logical to physical resources
- L3 virtual to physical queues:  
Vendor implementations
- LAN resources (e.g. 802.1p):  
IEEE & RFC 2814-16
- WLAN resources:  
IEEE 802.11e, 802.16, ...





# DiffServ Architecture



# IntServ vers. DiffServ, Quo vadis QoS ?

**IntServ:** Flexible, granular, application oriented service  
but: does not scale

**DiffServ:** Scalable, provider oriented, easy deployable service  
but: application-ignorant

→ **Approach:** IntServ (edges) over DiffServ (core)

General Issues (RFC2990 from IAB):

- ▶ State versus statelessness in QoS?
- ▶ Inter-Domain signalling?
- ▶ Which mechanisms will form an end-to-end QoS architecture?
- ▶ Transport layer issues – what to do with TCP?
- ▶ Security and accounting open ...

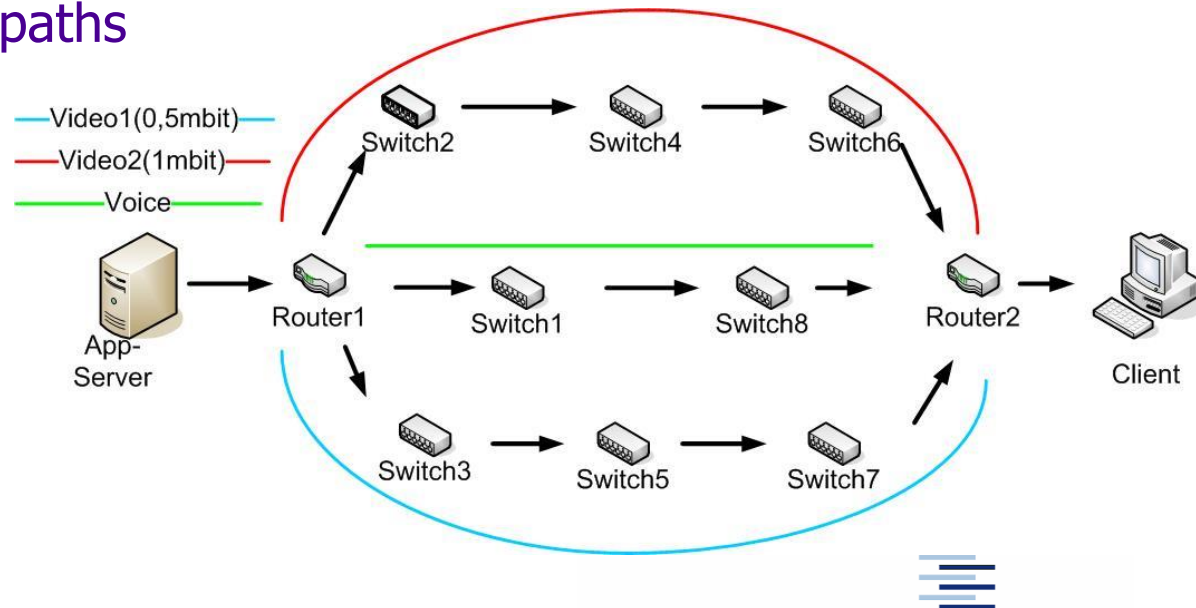


# Traffic Engineering

**Problem:** IP routing traditionally follows shortest paths. This may lead to overloaded links, while the physical infrastructure offers meshes

Traffic engineering is concerned with

- ▶ discovering current traffic load
- ▶ discovering alternate paths
- ▶ directing traffic



# Traffic Engineering

- Simple Approach: **Equal Cost Multipath routing (ECMP)**
  - Local decision at branch router
- Discovery of on-local network utilization:  
**Explicit Congestion Notification – ECN**
  - ECN Codepoints in Traffic Class field
- Problem: Route overlays according to L2 properties or QoS requirements?
  - Initially: Exploit ATM VCs
  - IP: Source Routing or IP in IP tunnelling
- IETF's answer: Simplified 'tunnel' tag (label)
  - Inserted below IP
  - Multi Protocol Label Switching (RFC 3031 ++)

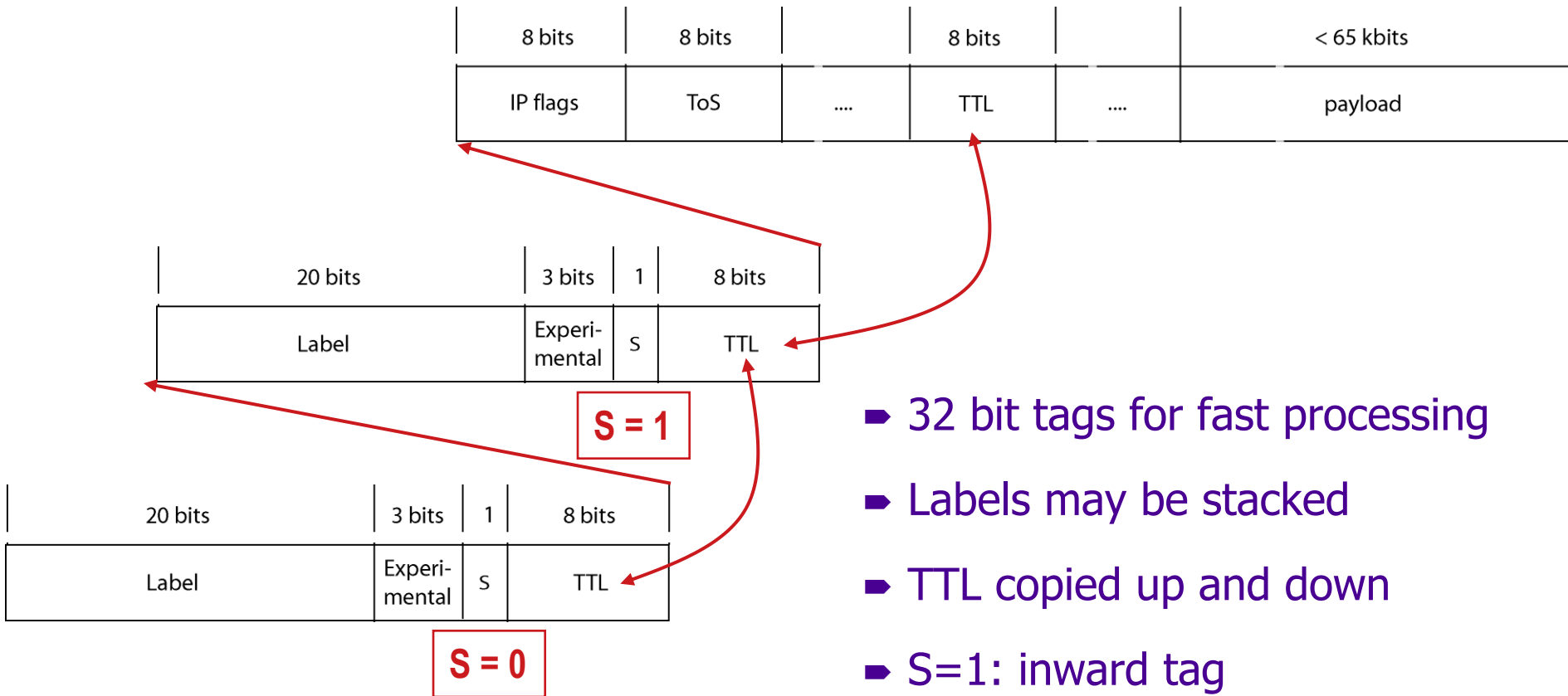


# Multi Protocol Label Switching - MPLS

- Shim header to label packets
- Label data limited to forwarding plane
- Label switching routers (LSR) forward on label switching paths
- Instruction Table: Label Forwarding Information Base (LFIB)
- Insert / remove labels at edge routers (LER)
- Label distribution via Label Distribution Protocol (LDP)

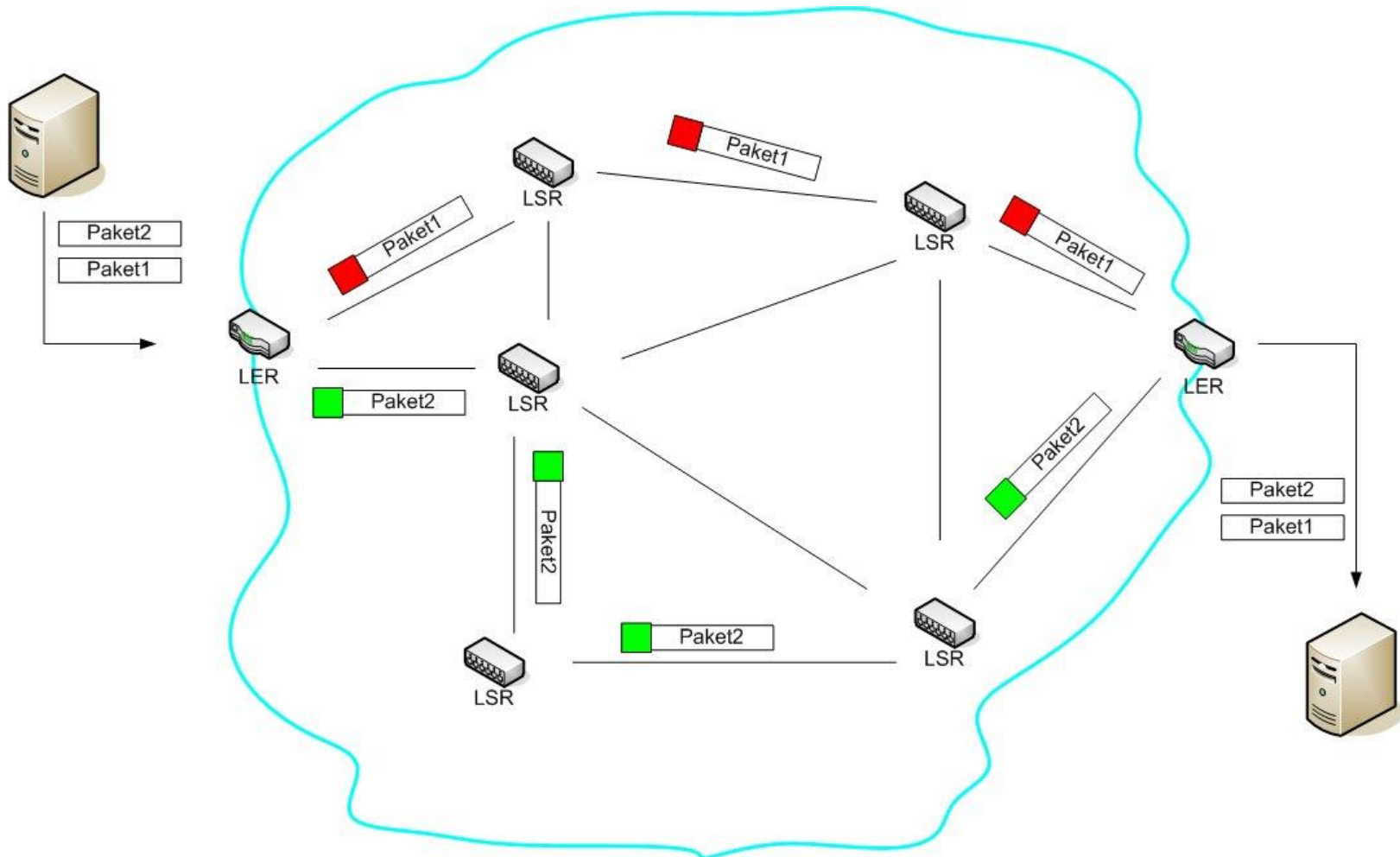


# MPLS Tagging



- ▶ 32 bit tags for fast processing
- ▶ Labels may be stacked
- ▶ TTL copied up and down
- ▶ S=1: inward tag
- ▶ Routing: push/pop/swap

# Label Switched Paths



# Label Distribution Protocol (LDP)

- Functions of LDP
  - ▶ Discovery of adjacent LDP peers
  - ▶ Control negotiations on capabilities and options
  - ▶ Label advertisement and withdrawal
- LDP peers establish sessions after Hello multicast messages that announce a label space
- Label distribution in downstream direction
  - ▶ Unsolicited, or
  - ▶ On Demand





# Multi Protocol $\lambda$ Switching - MP $\lambda$ S (GMPLS)

- Basis: Wavelength ( $\lambda$ ) Division Multiplexing (WDM)
  - Optical packet switching (based on colours)
- Option to route IP over  $\lambda$ s
  - Needs IP layer decision at branches
- Easier and more efficient:
  - MPLS overlays represented as  $\lambda$ s (  $\lambda$  = label)
- But: heavy layer violation!



# QoS via MPLS

- IntServ over MPLS
  - Set up a label switched RSVP tree
  - Extension to RSVP: RSVP-TE (RFC 3209, 3936), Label request/reserve
- DiffServ over MPLS
  - Constraint-based LS-Path setup using LDP (RFC 3212, 3468)
  - Group packets according to Codepoints
  - Differing approaches (E-LSP, L-LSP) on EF and AF service treatment



# Deployment Practice:

- (G)MPLS is a Success Story
  - Widely deployed at provider level
  - Some deployment across providers (e.g., tagged transit)
- IP-layer Technologies Hesitant to Spread
  - Some commercial DiffServ / Expedited Forwarding offers
  - IntServ bound to 'Walled Gardens'
- Congestion Control & Resource Pooling
  - Tendency to treat congestion on Transport layer (e.g., ECN in TCP)
  - Increasing activities to support multipath Transport



# Reading

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- Adrian Farrel: **The Internet and Its Protocols**, Morgan Kaufmann, 2004.
- J.Shin, D. Lee, C.Kuo: **Quality of Service for Internet Multimedia**, Prentice Hall, Upper Saddle River, NJ, 2004.
- Rao, Bojkovic, Milovanovic: **Multimedia Communication Systems**, Prentice Hall, Upper Saddle River, NJ, 2002.
- G. Huston: **Next Steps for the IP QoS Architecture**, RFC 2990, November 2000.
- IETF Documents: [www.rfc-editor.org](http://www.rfc-editor.org)
- IEEE Documents: [www.ieee.org](http://www.ieee.org)

